

Addenbrooke House Ironmasters Way Telford TF3 4NT

CABINET

| | January 2021 | Time 10.00 am | | | | |
|---------------------------------|--|--|--|--|--|--|
| Venue Remote Mee | eting | | | | | |
| Enquiries Regarding this Agenda | | | | | | |
| Democratic Services | Stacey Worthington | 01952 384382 | | | | |
| Media Enquiries | Corporate Communications | 01952 382406 | | | | |
| Lead Officer | David Sidaway, Chief Executive01952 3 | | | | | |
| Cabinet Members: | Councillor R A Overton | Deputy Leader and Cabinet Member for Enforcement, Community Safety and Customer Services | | | | |
| | Councillor A J Burford | Cabinet Member for Health & Social Care | | | | |
| | Councillor E M Callear | Cabinet Member for Leisure, Libraries and Culture | | | | |
| | Councillor L D Carter | Cabinet Member for Neighbourhood, Commercial Services and Regeneration | | | | |
| | Councillor R C Evans | Cabinet Member for Council Finance and Governance | | | | |
| | Councillor C Healy | Cabinet Member for Visitor Economy, Historic & Natural Environment and Climate Change | | | | |
| | Councillor S A W Reynolds | Cabinet Member for Children, Young People, Education and Lifelong Learning | | | | |
| | Councillor P Watling | Cabinet Member for Cooperative Communities, Engagement and Partnerships | | | | |
| | Councillor D Wright | Cabinet Member for Economy, Housing, Transport and Infrastructure | | | | |
| | Councillor S Davies | Leader | | | | |
| Invitees: | Councillor W L Tomlinson Councillor N A Dugmore | Liberal Democrats Conservative | | | | |

AGENDA

- 1. Apologies for Absence
- 2. Declarations of Interest
- 3. Minutes of the Previous Meeting

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| | 4. | Leader's Announcements | | |
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| Key | 5. | 2020/21 Financial Monitoring Report | Cllr R C Evans | To Follow |
| Key | 6. | Service & Financial Planning 2021/22 Proposals | Cllr R C Evans | To Follow |
| Key | 7. | Customer Service Strategy (Final) | Cllr P R Watling | 9 - 38 |
| | 8. | Residents Survey 2020 | Cllr P R Watling | 39 - 136 |
| | 9. | Employee Survey 2020 To receive a report in relation to the employee survey conducted in October 2020. | Cllr R C Evans | To Follow |
| Key | 10. | 2021/22 Schools Funding Formula | Cllr S A W Reynolds | 137 - 142 |

FILMING, RECORDING & PHOTOGRAPHY

The Council supports the principle of transparency and encourages filming, recording and taking photographs at its meetings that are open to the public. It also welcomes the use of social networking websites (such as Twitter and Facebook) and micro-blogging to communicate with people about what is happening, as it happens.

There is no requirement to notify the Council in advance, but it should be noted that the Chairman of the meeting will have absolute discretion to terminate or suspend any of these activities if, in their opinion, continuing to do so would prejudice proceedings at the meeting. Full details of the Council's protocol on audio/visual recording and photography at meetings can be accessed via the following link:

http://www.telford.gov.uk/info/20243/council_meetings/365/filming_photography_recording_and_use_of_social_networking_at_meetings



