

Addenbrooke House Ironmasters Way Telford TF3 4NT

CABINET

	January 2021	Time 10.00 am				
Venue Remote Mee	eting					
Enquiries Regarding this Agenda						
Democratic Services	Stacey Worthington	01952 384382				
Media Enquiries	Corporate Communications	01952 382406				
Lead Officer	David Sidaway, Chief Executive01952 3					
Cabinet Members:	Councillor R A Overton	Deputy Leader and Cabinet Member for Enforcement, Community Safety and Customer Services				
	Councillor A J Burford	Cabinet Member for Health & Social Care				
	Councillor E M Callear	Cabinet Member for Leisure, Libraries and Culture				
	Councillor L D Carter	Cabinet Member for Neighbourhood, Commercial Services and Regeneration				
	Councillor R C Evans	Cabinet Member for Council Finance and Governance				
	Councillor C Healy	Cabinet Member for Visitor Economy, Historic & Natural Environment and Climate Change				
	Councillor S A W Reynolds	Cabinet Member for Children, Young People, Education and Lifelong Learning				
	Councillor P Watling	Cabinet Member for Cooperative Communities, Engagement and Partnerships				
	Councillor D Wright	Cabinet Member for Economy, Housing, Transport and Infrastructure				
	Councillor S Davies	Leader				
Invitees:	Councillor W L Tomlinson Councillor N A Dugmore	Liberal Democrats Conservative				

AGENDA

- 1. Apologies for Absence
- 2. Declarations of Interest
- 3. Minutes of the Previous Meeting

Page

	4.	Leader's Announcements		
Key	5.	2020/21 Financial Monitoring Report	Cllr R C Evans	To Follow
Key	6.	Service & Financial Planning 2021/22 Proposals	Cllr R C Evans	To Follow
Key	7.	Customer Service Strategy (Final)	Cllr P R Watling	9 - 38
	8.	Residents Survey 2020	Cllr P R Watling	39 - 136
	9.	Employee Survey 2020 To receive a report in relation to the employee survey conducted in October 2020.	Cllr R C Evans	To Follow
Key	10.	2021/22 Schools Funding Formula	Cllr S A W Reynolds	137 - 142

FILMING, RECORDING & PHOTOGRAPHY

The Council supports the principle of transparency and encourages filming, recording and taking photographs at its meetings that are open to the public. It also welcomes the use of social networking websites (such as Twitter and Facebook) and micro-blogging to communicate with people about what is happening, as it happens.

There is no requirement to notify the Council in advance, but it should be noted that the Chairman of the meeting will have absolute discretion to terminate or suspend any of these activities if, in their opinion, continuing to do so would prejudice proceedings at the meeting. Full details of the Council's protocol on audio/visual recording and photography at meetings can be accessed via the following link:

http://www.telford.gov.uk/info/20243/council_meetings/365/filming_photography_recording_and_use_of_social_networking_at_meetings



